

Finding the best solutions for the greatest possible benefit

# HYDROPHIL

HYDROPHIL is an innovative European top service provider in the water sector and operates worldwide.

For 20 years, we support our clients in finding the best solutions to their challenges. Through the diversity of our experts' competencies, coupled with specific experience in the intercultural context, we achieve the greatest possible benefit for the target groups.

We continue expanding our presence in Europe, Africa and Asia and cooperating with the best local organisations.

### Where we work

Our team collaborates across continents – Europe, Africa, Asia, and Latin America. HYDROPHIL is near – we come to you.

We are already operating in your area. Our employees are stationed on-site and can come to you quickly. You can rely on our employees' and local company partners' specialist knowledge and country-specific experience.



Our regional hub for our increasing engagement in Eastern Africa.

Albania ► Angola ► Armenia ► Austria ► Belarus ► Bosnia-Herzegovina ► Brazil ► Bulgaria ► Burkina Faso ► Burundi ► Cape Verde

Croatia ► Czech Republic ► Democratic Republic of Congo ► Egypt ► Eritrea ► Ethiopia ► Georgia ► Germany ► Ghana ► Guatemala

Hungary ► Indonesia ► Iraq ► Jordan ► Kazakhstan ► Kenya ► Kosovo ► Kyrgyzstan ► Laos ► Lebano ► Lesotho ► North Macedonia

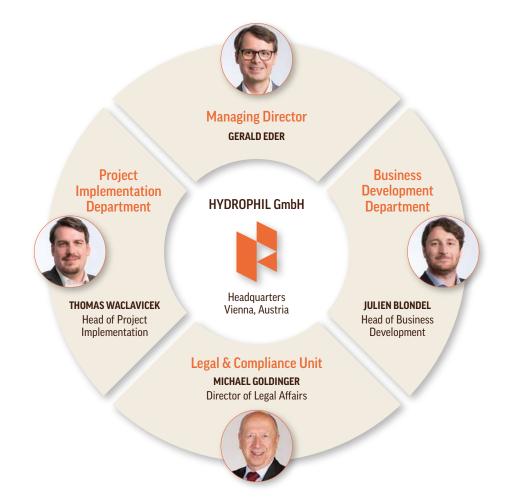
Moldova ► Mongolia ► Montenegro ► Morocco ► Mozambique ► Nepal ► Nicaragua ► Nigeria ► Oman ► Palestine ► Poland

Romania ► Rwanda ► Senegal ► Serbia ► Sierra Leone ► Slovakia ► Slovenia ► Somalia ► South Africa ► Sri Lanka ► Sudan ► Syria

Tajikistan ► Thailand ► Tunisia ► Turkmenistan ► Uganda ► Ukraine ► Tanzania ► Uzbekistan ► Vietnam ► Zambia ► Zimbabwe

### Who we are

HYDROPHIL is a **consulting and engineering** company with its headquarters in Vienna, Austria.



**HYDROPHIL** is owned by its founder and is owner-managed. The company is an "honest broker" that creates a link between the client, local beneficiaries and their financial institution.

### HYDROPHIL's engagement strategy includes:

- Long-standing, trusted relationships with clients and international financial institutions.
- Intensive capacity building with local authorities leads to high project ownership.
- ► Thorough training of local experts and familiarisation of local partner companies with European standards.

# Our fields of operation

We provide engineering and advisory services in ten distinct areas of the water and environment sector. For more detailed information on our work within each area, please refer to successfully implemented reference projects on the following pages.

		Water Supply Infrastructure	
Wa	Wastewater & Urban Drainage Infrastructure		
	WASH -	Water, Sanitation and Hygiene	
	Institutional and Corporate Development		
		Climate Change Adaptation	
	Environmental and Social Management		
		Natural Hazards	
		Natural Hazards	
	,	Natural Hazards Water Resources Management	
	,		
		Water Resources Management	

# Water Supply Infrastructure



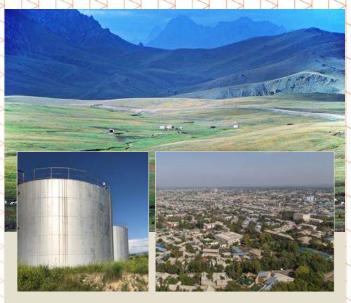
# DETAILED DESIGN, TENDERING, AND SUPERVISION OF WORKS FOR THE NEW WATER SUPPLY AND WASTEWATER INFRASTRUCTURE IN THE TOWN OF ULCINJ IN MONTENEGRO

**Assignment location:** Ulcinj in Montenegro **Client:** Vodacom d.o.o.

Origin of funding: Kreditanstalt für Wiederaufbau (KFW)

The measures comprise investments in the water supply and sewage disposal infrastructure in Ulcinj and amount to EUR 18 million:

- ▶ Detailed design, including construction and/or rehabilitation of spring captures (capacity total 400 l/s), well fields (capacity total 350 l/s), reservoirs (total 6,600 m³), SCADA system, water supply network (total 84 km, DN150 DN500), wastewater pipework (total 1.5 km, DN200 DN1200), and sea-outfall
- Preparation of tender documents
- Supervision of construction works



#### REHABILITATION OF WATER SUPPLY AND WASTE-WATER SYSTEMS IN SOUTHERN KYRGYZSTAN

Assignment location: Kyrgyzstan

Clients: Water Supply and Wastewater Management Agency of the Uzgen Region, and Municipal Enterprise Isfana Taza Suu Origin of funding: European Bank for Reconstruction and Development (EBRD)

Rehabilitation of the Water Supply and Wastewater Systems, with a primary focus on replacing critical water-supply networks, modernising household metering, and operational and maintenance equipment in:

- the Villages of Myrza-Ake, Don-Bulak, Kurshab
- ▶ the City of Isfana

### Overall tasks and specific specifications for three distinct yet simultaneous projects:

- » Preparation of designs and technical specifications
- » Support the cities/municipality in tendering and negotiating the works contracts
- » Assisting the client with compliance & reporting obligations
- » Supervising construction works
- » Implementing of the Environmental and Social Action Plan

#### Villages of Myrza-Ake, Don-Bulak, Kursha - specifics:

- » New boreholes and rehabilitation of existing boreholes
- Three new reservoirs 2,500 m³, 1,000 m³, and water tower
- » New transport pipeline (DN 225 DN 160) 7.5 km
- » New distribution network 12 km

#### City of Isfana - specifics:

- » Rehabilitation of two water intakes
- » Rehabilitation of four existing reservoirs
- New reservoir 1,400 m³
- Rehabilitation of existing water supply network 21.3 km
- » New water supply network 13.7 km

We propose innovative and cost-efficient solutions to design, build, and maintain urban and rural water supply infrastructure:

- Hydraulic modelling
- Water production
- Water treatment plants
- Pumping stations
- Reservoirs
- Networks
- SCADA systems
- Management, operation and maintenance



### FREETOWN, SIERRA LEONE: WATER SUPPLY AND SANITATION PRIORITY INVESTMENTS PROJECT

**Assignment location:** Sierra Leone **Client:** GUMA Valley Water Company

Origin of funding: African Development Bank (AfDB)

The overall objective was to take the most urgent measures towards the improvement of the water supply and sanitation services in the Western Area/Greater Freetown. The project was prepared based on the Integrated Urban Water Management (IUWM) approach.

#### The specific objectives of the project concerned four sectors:

- WASH Water supply and sanitation
- Solid waste management
- ► Environmental protection of the watersheds
- Capacity building

#### Services:

- ► Elaboration of a Technical Feasibility Study
- ▶ Establishment of Aquatic Environment Protection Infrastructure
- ► Elaboration of a Design Report and Tender Documents
- Preparation of an Environmental and Social Impact Assessment (ESIA) including an Environmental and Social management Plan (ESMP)



# WATER SUPPLY IMPROVEMENT PROJECT FOR NATIONAL OFFICE OF ELECTRICITY AND DRINKING WATER (ONEE) IN MOROCCO

**Assignment location:** Morocco

**Beneficiary:** Office National de l'Électricité et de l'Eau Potable (ONEE) **Client and origin of funding:** European Bank for Reconstruction and Development (EBRD)

The project aimed to improve the drinking water supply situation in three medium-sized cities and 260 rural communities in the regions of Azilal, Ben Guerir and Ouarzazate. On behalf of EBRD, HYDROPHIL monitored the project to ensure that the investments with a total value of EUR 81 million are implemented within time and budget and in accordance with the project legal agreements. The project included the construction and extension of three water treatment plants (250 - 400 l/s), the construction of appurtenant water pumping stations, the extension of water supply networks and the provision of increased water resources from large open reservoirs (Titouane dam with a holding capacity of 270 M m³).

# Wastewater & Urban Drainage Infrastructure



# SEPARATE COLLECTION OF MUNICIPAL WASTEWATERS AND SURFACE RUN-OFF IN THE AUSTRIAN CITY OF SPITTAL ON THE DRAVA

Assignment location: City of Spittal on the Drava, Austria

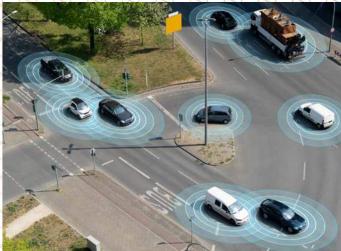
**Client: Spittal City Municipality** 

Origin founding: City of Spittal, State of Carinthia

The overall task of this project is to update the combined sewer system to a separate sewerage network (total length of around 70 km of sewer pipes), carried out in several construction phases, and including the following tasks:

- Refurbishment/renewal of the sewage system
- ► Separation of the existing mixed sewage system
- Integration of areas in which a separation system is already in place and verification of the capacity with a runoff model
- Refurbishment/renewal of the drinking water pipes and public lighting
- ▶ Broadband expansion and surface restoration
- If necessary, renewal of sections of gas and district heating network

The project phases include a preliminary and detailed design, management of the tendering process for the procurement of works, construction supervision, and management of contract implementation.



# VALUE ENGINEERING FOR THE BMW FUTURE MOBILITY DEVELOPMENT CENTRE IN THE CZECH REPUBLIC

**Assignment location: Czech Republic** 

Client and origin of funding: Colas Project/ Bayerische Motoren Werke Aktiengesellschaft (BMW)

The future of BMW Mobility Development Center near the western Czech city of Sokolov will be one of the largest and most modern in Europe.

HYDROPHIL was contracted to conduct hydraulic value engineering on the drainage system. The drainage network consisted of road-accompanying swales, drainage pipes, and rainwater retention basins. The main design criterion was that the outflow of the Mobility Development Center must not exceed the existing natural drainage outflow from the undeveloped area. The difference is retained in rainwater retention basins and only released from the terrain in a throttled form. Project specifics:

- ▶ Drainage network: total length approx. 52 km of open channels and ditches with widths from 2 m to 7 m and depths from 0.4 m to 1.0 m
- Drained area: approx. 670 ha
- Retention capacity: approx. 30,000 m³ retention volume by 27 rainwater retention basins
- The work performed by HYDROPHIL included the development of a hydraulic model with the software MIKE URBAN +

HYDROPHIL plans for the future of wastewater and stormwater infrastructure in urban and rural areas:

- ► Hydraulic modelling of drainage and sewerage networks and appurtenant structures
- Wastewater treatment plants
- Wastewater and drainage water re-use
- SCADA systems
- Management, operation and maintenance of wastewater and urban drainage infrastructure



### BIOGAS PROJECTS IN THE TOWNS OF SLONIM AND BARANOVICHI IN BELARUS

**Assignment location:** Belarus

**Beneficiary:** Baranovichi and Slonim Water Companies **Client and origin of funding:** European Bank for Reconstruction and Development (EBRD)

Development of bankable investment programmes for extracting and using biogas from WWTP Slonim (Qd,ave=18,500 m $^3$ /d) and WWTP Baranovichi (Qd,ave=37,000 m $^3$ /d) and upgrade of water supply and wastewater treatment systems:

- ▶ Baseline study on the company's management practices and services
- Financial and economic analyses/modelling of the biogas plant subprojects, and water supply and wastewater treatment investments
- ▶ Development of a long-term investment programme
- Preparation of a detailed short-term Priority Investment Programme incl. sewer system rehabilitation, improvement of WWTP energy efficiency, anaerobic digestion for excess sludge treatment (1,800 resp. 4,800 kg/d), biogas utilisation with cogeneration units
- ► Analysis of institutional and legal framework for investments
- ► Environmental and Social Due Diligence

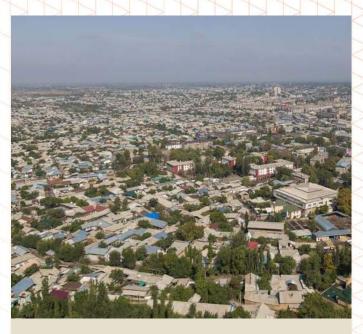


#### NEW BUGESERA INTERNATIONAL AIRPORT IN KI-GALI, RWANDA – CONCEPTUAL DESIGN OF WATER AND WASTEWATER INFRASTRUCTURE

The purpose of the project was the safe supply of the entire, new to build an airport with drinking water as well as the safe disposal of wastewater:

- ► Conceptual design of water supply system (DN50 DN250)
- ► Conceptual design of sewer network (DN200 DN500)
- ▶ Design of the sewerage and stormwater network (DN200 DN500)
- Conceptual and preliminary design of WWTP (Qd,ave 695 m³/d, mechanical treatment, biological treatment, final clarifiers, nutrients removal, disinfection).
- Cost estimates

# WASH - Water, Sanitation and Hygiene



#### URBAN UPGRADING OF SANITATION IN LOW-IN-COME PERI-URBAN SETTLEMENTS IN THE KYRGYZ CITIES OF BISHKEK AND OSH

**Assignment location:** Capital City of Bishkek and City of Osh, Kyrgyz Republic

Client and origin of funding: The World Bank

- Assessment of the environmental conditions, coverage, quality of sanitation infrastructure and services in the Novostroykas of Bishkek and Osh which lack access to basic infrastructure and municipal services
- Survey and analysis of existing wastewater treatment facilities
- Consultation with relevant government agencies, NGOs and community groups
- Evaluation of the influence of various future scenarios
- Identify priority interventions and formulate appropriate improvement strategies
- Development of an intervention strategy



# WASH PROGRAMME – CAPACITY BUILDING AND SUPPORT FOR WATER UTILITY COMPANIES IN SOMALIA, ETHIOPIA, UGANDA, AND SUDAN

Assignment location: Ethiopia, Somalia, Sudan, and Uganda Client: UNICEF R-WASH Kenya

Origin of funding: Kreditanstalt für Wiederaufbau (KfW) Beneficiary: Water utility in Kabasa and Qansaxley (Somalia); Kabribeya, Sheder, and Aw-Barre (Ethiopia); Rwamwanja (Uganda) and Kasalla (Sudan)

Refugees and internally displaced persons are often in the most marginalised locations, facing multiple economic, social, and geographic-induced challenges and have limited access to natural resources, markets, and infrastructure.

UNICEF has been implementing the R-WASH Programme, focusing on building and strengthening the existing water utility companies capacity. This programme improved the water supply and sanitation reliability for the host communities and the refugee camps in Somalia, Ethiopia, Sudan, and Uganda.

#### HYDROPHIL's services for the project included the following:

- Assessment of the utilities' current state and ability to undertake its responsibility and mandates;
- Improvement of technical and commercial processes and systems related to the operation and maintenance of the assets: billing, accounting, human resources, performance monitoring (KPIs), operation and maintenance of water treatment assets, pumps, distribution network; non-revenue water, and sanitation;
- Capacity development in all fields of water utility management (i.e. 23 training modules);
- Procurement and setup of IT hardware, software, tools, and water quality monitoring equipment.

We provide support in achieving access to adequate and equitable sanitation and hygiene for all:

- WASH in urban and rural areas
- ► WASH policies, strategies and programs
- Planning of water supply and sanitation facilities
- Faecal sludge management and utilization
- Private sector involvement in the WASH sector
- Hygiene awareness sensitization and training
- WASH Management Information Systems
- Management, operation and maintenance of water supply and sanitation facilities



### KAMPALA SANITATION IMPROVEMENT AND FINANCING STRATEGY

Assignment location: Uganda Beneficiary: Kampala Capital City Authority (KCCA) Client and origin of funding: Gesellschaft für Internationale Zusammenarbeit (GIZ)

The strategy aims to achieve equitable and universal access to safely managed sanitation and hygiene in Kampala city by the year 2030.

- ► Stakeholder mapping to establish primary, secondary and tertiary actors and establish the extent of their involvement in the process of strategy development
- Organising and conducting workshops, meetings, etc.
- ► Collecting, compiling and analysing secondary data pertaining to challenges, gaps, opportunities, investment needs and possible source, current and possible service delivery models, etc. across the sanitation chain in Greater Kampala
- Drafting of the strategy



# FEASIBILITY STUDY FOR SANITATION IMPROVEMENT PROJECT IN THE TOWN OF ERSAAL IN LEBANON

Assignment location: Lebanon
Client and origin of funding: French Development Bank (AFD)

The project's objective was to structure the sanitation of Ersaal, a town situated 15 km to the Syrian border and hosting several refugee camps.

Within the framework of a future project proposed for European Union funding (MADAD funds), it was envisaged to set up a partnership with a project operator to structure the sanitation system of the town of Ersaal.

HYDROPHIL provided its expertise in the sector with transversal support to experts on individual and collective sanitation aspects.

- Diagnosis of the system
- ▶ Definition of scenarios
- $\blacktriangleright$  Updating the multi-criteria analysis grid and scoring of the scenarios
- Review of the final technical options and APS sizing of the works
- Assessment of the needs for operation and the possible modalities

# Institutional and Corporate Development

HYDROPHIL supports the evolution of a sound framework for public institutions...

- ▶ Water sector reform and institutional development
- Aid modalities
- Water law & regulation
- Water sector financing
- Public-Private Partnership and private sector participation
- Communication strategies and knowledge management in the water sector



# PREPARING URBAN DEVELOPMENT AND IMPROVEMENT PROJETCS - INSTITUTIONAL CAPACITY BUILDING FOR TASHKENT PROVINCE; SEWERAGE SYSTEM DEVELOPMENT PROJECT

Assignment location: Tashkent Province, Uzbekistan Client: Asian Development Bank (ADB)
Origin of funding: Asian Development Bank (ADB)

Conducted an institutional assessment and developed a capacity building plan to support the strengthening of TPS' capacity.

#### The focus of the project:

- Corporate development
- Established service standards and an advanced wastewater inspection and monitoring system
- ▶ Improved wastewater Operation and Maintenance capabilities
- ▶ Piloted public-private partnership initiative for Operation and Maintenance of wastewater treatment plants and sewerage networks
- Introduced mechanism for community-based decision-making processes



# INFRASTRUCTURE SECTOR STRATEGIES AND ALTERNATIVE FINANCING (SISSAF) IN LEBANON

**Assignment location:** Lebanon

**Client and origin of funding:** European Commission, Delegation of the European Union to Lebanon

SISSAF aimed to improve the efficiency and effectiveness of service delivery and financial sustainability in the Lebanese energy, water and transport infrastructure sectors. HYDROPHIL supported capacity building and know-how transfer in the water sector in two distinct phases:

- Phase 1: Development of water sector programmes including sector policy and strategy development, budgeting, set-up of coordination framework and performance monitoring systems, definition of water sector priority projects
- Phase 2: Programme implementation including studies, technical designs (rehabilitation of Dbayyeh water treatment plant with a capacity of 250,000 m³/d incl. treatment equipment, pumps and pumping systems, electrical design, pipework), preparation of tender dossiers, procurement and contracting for priority projects

#### ...and supports the development of modern utilities:

- Financial and operational improvement
- Environmental and social performance
- Management Information Systems
- Corporate business plans
- Stakeholder participation
- Public service contracts
- ► Tariff models
- Benchmarking



### CONSULTANCY SUPPORT TO THE MINISTRY OF WATER AND ENVIRONMENT IN UGANDA

Assignment location: Uganda

Client: Ministry of Water and Environment (MWE)

**Origin of funding:** Joint Development Partners and Government of Uganda Partnership Fund

Support to implementation of a new institutional framework and development of capacities for effective and efficient implementation of water and sanitation infrastructure, in particular in small towns and rural growth centres. This included in particular support to the de-concentrated institutions of the MWE for:

- Implementing infrastructure investments in small towns and rural growth centres through regional Water and Sanitation Development Facilities (WSDFs)
- ► Ensuring sustainable operation and maintenance of piped water supply facilities in small towns and rural settings, through regional Umbrella Organisations
- The services were delivered by long-term technical advisors in two areas of support, namely WSDFs and operation and maintenance



# GJILAN WASTEWATER DEVELOPMENT PROJECT - FINANCIAL AND OPERATIONAL PERFORMANCE IMPROVEMENT PROGRAMME (FOPIP)

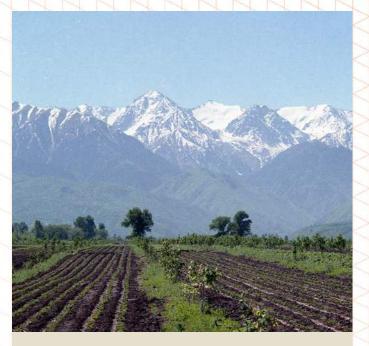
Assignment location: Gjilan City, Kosovo
Client: Regional Water Company Hidromorava
Origin of funding: European Bank of Reconstruction and Development
(EBRD)

The Government of Kosovo, with financing support from the EBRD and the European Investment Bank (EIB), has been constructing sewerage and wastewater treatment infrastructure for the Regional Water Utility "Hidromorava "in Gjilan, Kosovo. With the financial support of EBRD and the State Secretariat for Economic Affairs (SECO), a FOPIP was implemented by HYDROPHIL for and together with the Regional Water Company Hidromorava

#### Our consultancy services for the project included:

- Implementation of a new organisation structure;
- ► Introducing improved revenue collection processes;
- ► Aligning the Public Service Contract between Hidromorava and the Municipal Administration based on international best practices and national legislation;
- Introducing appropriate financial control and debt management functions;
- Updating the Business Plan;
- Supporting to establish a modern Management Information System, including the measurement of Key Performance Indicators measuring the performance of Hidromorava;
- ► Implementation of 18 training modules;
- ► Support in the re-evaluation of assets of Hidromorava;
- ▶ Supporting in the design of stakeholder engagement campaigns;
- Assisting in complying with conditions under the signed financial agreements, including implementing the Environmental and Social Action Plan (ESAP) following EBRD's requirements.

# Climate Change Adaptation



# LAND AND WATER USE AFFECTED BY CLIMATE CHANGE IN MOUNTAINOUS REGIONS IN CENTRAL ASIA

**Assignment location:** Kyrgyzstan, Tajikistan, Afghanistan, Iran, Iraq **Client and origin of funding:** Food and Agriculture Organization of the United Nations (FAO)

Conceptualization for a suitable development program in selected pilot watersheds for required water and land use changes due to climatic change impacts:

- Analysis of hydro-meteorological data and climate models for the region
- ▶ Detailed description of the selected pilot watersheds to be studied
- Review of studies and research results regarding extent and effects of climate change on water availability and crop production in the watersheds
- Comparison of irrigation water availability and crop water requirements
- ▶ Identification of necessary climate change adaptation measures



# ENHANCING CLIMATE RESILIENCE THROUGH INCREASED WATER FOR PRODUCTION CAPACITIES IN THE KARAMOJA REGION IN UGANDA

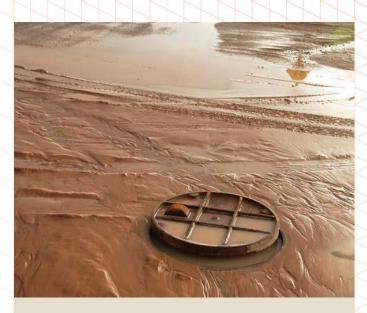
Assignment location: Uganda Beneficiary: Ministry of Water and Environment Client and origin of funding: Gesellschaft für Internationale Zusammenarbeit (GIZ)

Support of the elaboration of a priority list for new valley tanks in the districts Amudat, Kaabong and Kotido with 31 sites in Karamoja. The goal of the consultancy was to give recommendations about the location and size of the proposed tanks based on a brief hydrological study taking into account:

- ► The size of each catchment area and other relevant parameters (e.g. geology, soil, land use, slope, socio-economic parameters, etc.)
- Available hydrometrical data for the region
- ➤ Volume of run-off from the catchments for different hydrological scenarios, to assure that also in increasingly dry years the run-off will be sufficiently filling the tanks

We help strengthen climate change resilience through modernized and well-maintained infrastructure and enhanced water management:

- Water sector strategies and climate change
- Climate change adaptation in the municipal water sector (water supply, wastewater treatment, urban drainage)
- Climate change adaptation in the hydropower sector
- Climate change adaptation in the agricultural sector
- ► Water resource efficient technologies
- Climate change and sustainable land management



#### RESPONDING TO CLIMATE CHANGE IN MOZAM-BIQUE – SUSTAINED URBAN WATER SUPPLY AND STORMWATER DRAINAGE IN THE CAPITAL MAPU-TO IN MOZAMBIQUE

Assignment location: Mozambique Client: National Disasters Management Institute - Mozambique

- Stormwater analysis for the city of Maputo to identify potential points of water concentration under the scenarios of current and future climate
- ► Field surveys to verify bottlenecks of rainwater drainage and to identify potential users of partially processed rainwater
- ▶ Recommendations for infrastructure to solve urban flooding issues
- Recommendations to implement systems for capturing, processing and distributing rainwater for reuse, as well as providing new business opportunities for private investors where possible



# THE TURKMENISTAN NATIONAL CLIMATE ADAPTION PLANNING PROCESS - CLIMATE CHANGE RISK ASSESSMENT ON WATER RESOURCES

**Assignment location:** Turkmenistan, Ashgabat City and Dashoguz Province

**Client and origin of funding:** United Nations Development Program (UNDP), Green Climate Fund

The project addresses the barriers to Turkmenistan's climate adaptation planning and financing. The project supports the Government of Turkmenistan in improving national and sectoral capacity for climate change adaptation planning, examining climate risks across sectors, integrating climate change adaptation into national planning and budgeting, and enhancing investment in adaptation action.

A particular focus was given to the water sector. The objective was to conduct climate change risk assessments on the water resources on two sub-national levels,

- » water supply of the city of Ashgabat and
- » agriculture of Dashoguz province.

The study applies a multi-criteria analysis considering the impacts on gender aspects and particularly vulnerable groups. The results shall enable a gender-sensitive identification of adaptation options considering economic, environmental and social costs and benefits.

# Environmental and Social Management



### STRATEGIC ENVIRONMENTAL ASSESSMENT OF THE ARAGVI RIVER BASIN IN GEORGIA

**Assignment location:** Georgia

Client: European Bank for Reconstruction and Development (EBRD)

Strategic Environmental Assessment (SEA) for small to mediumsized (1-13 MW) hydro electric facilities in the Aragvi river basin area including:

- Comprehensive public information and stakeholder participation programme associated with the development of the SEA
- Development and appraisal of specific small to medium-sized hydropower investment projects and their appraisal and permitting including (i) annotated lists of areas/locations most suitable for development and (ii) recommendations for a focused environmental due diligence process
- ► Identification and quantification of technical/financial obstacles to be encountered or benefits arising when developing the hydropower plants



### HYDROPOWER PLANT INVESTMENT PROJECTS IN BOSNIA AND HERZEGOVINA

Assignment location: Bosnia and Herzegovina

Client: Private, confidential

Origin of funding: Oesterreichische Kontrollbank Aktiengesellschaft

(OeKB) - Austria's Export Credit Agency

The hydropower project with an expected design capacity of about 36 MW in total was planned as a cascade with three run-of-river plants (diversion type) in the Republic of Srpska near Sarajevo. The assignment covered a due diligence of the investment project including an environmental and social impact assessment (ESIA) review:

- Investigation of the environmental and social situation on the ground
- ► Consultations with relevant ministries regarding environmental/social issues: Ministry of Urban Planning, Civil Engineering and Ecology; Ministry of Agriculture, Forestry and Water Management
- Review of ESIA and permissions for HPP construction and operation upon compliance with the Environmental and Social safeguard policies of the International Finance Corporation (E&S IFC) and World Bank's Operational Manual on Safety of Dams (OP 4.37)
- Definition of further steps to comply with IFC's E&S safeguard policies

HYDROPHIL supports its clients in avoiding, minimising, or mitigating negative environmental and social impacts of projects in the water sector:

- ▶ Environmental and Social Impact Assessment (ESIA) in the municipal water sector
- ESIA in the agricultural water sector
- ESIA for hydropower plants
- ESIA for flood protection projects
- Monitoring of Environmental and Social Action Plan implementation
- Waste management



# STRENGTHENING CAPACITIES IN NATURE PROTECTION AND ENVIRONMENTAL MONITORING IN SERBIA

**Assignment location:** Serbia

**Client and origin of funding:** European Commisssion, Delegation of the European Union to the Republic of Serbia

This assignment assisted local authorities in preparation of technical specifications and terms of references (TOR) within the fields of NATURA 2000/CITES and air/water quality monitoring:

- Assessment and review of the nature protection sector
- Preparation and organization of a planning workshop
- ▶ Drafting the TOR and additional documents of the tender dossier
- ► Inputs to the design and technical specification to establish a NATURA 2000 database and information system
- Assisting in the tendering process and evaluation of the tenders
- Presentation of outcomes and discussions with the beneficiary



# TECHNICAL ASSISTANCE FACILITY FOR DANUBE REGION PROJECTS - IMPROVEMENT OF STURGEON PROTECTION IN THE DANUBE REGION

Assignment location: Ukraine and Romania Client: EU-Förderagentur GmbH (EUFA)

Origin of funding: European Commission and the City of Vienna

Consulting services for project applicants to qualify and to provide prefeasibility checks of infrastructural or development projects within the EU Danube Region Strategy Area with a focus on projects' bankability:

- ▶ Identification of key partners in the Danube River Basin and the Black Sea area
- ► Analysis of legislative particularities of Danube River Basin and Black Sea countries, especially Ukraine and Romania, that could support or hinder the conservation measures
- ► Exploring available funding programs
- Production of a program document for funding

# Natural Hazards



### FLOOD PROTECTION OF THE MUNICIPALITIES OF SURCIN AND OBRENOVAC

Assignment location: Serbia
Beneficiary: JVP Beogradvode
Client and origin of funding: Austrian Development Agency (ADA)

Technical assistance within the "Serbia - Flood Rehabilitation Programme" to tender works and construction supervision for the rehabilitation of combined drainage and irrigation channel networks (total length 64.34 km):

- ► Terrestrial and aerial surveying of the channels, drawings, technical specification and bill of quantities
- ▶ Development of tender documents for channel works and 5 water pumping station rehabilitation (total 16 pumps with Q=105 - 800 l/s and H=4 - 6 m)
- ▶ Development of tender documents for construction supervision
- ► Tendering support (clarifications; technical evaluation of bids)



### PREVENTIVE FLOOD CONTROL MECHANISMS FOR THE PROVINCE OF SOFALA IN MOZAMBIQUE

Assignment location: Mozambique
Client and origin of funding: Austrian Development Agency (ADA)

Preparation of a road map for future ADA engagement to increase preventive and cross-border flood-control-mechanisms in Mozambique and Zimbabwe, with the focus on the Buzi, Pungwe and Save basins:

- ▶ Baseline and supplementary data collection and analysis
- ► Scoping mission for stakeholder consultations
- Drafting of road map
- ► Validation workshop

We support informed decision making for the management of natural hazard risks:

- Hydrology and hydraulics of surface water bodies
- Natural hazard risk assessment and mapping
- Natural hazard risk management
- Flood protection
- River training

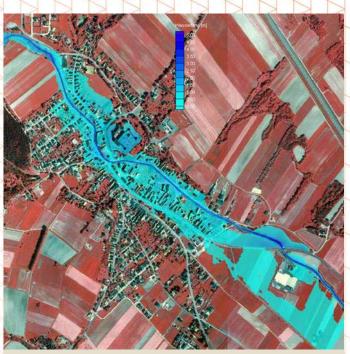


### FLOOD PROTECTION SCHEME FOR THE CITIES OF VALJEVO, PARACIN, AND SVILAJNAC IN SERBIA

Assignment location: Serbia
Beneficiary: JVP Srbijavode
Client and origin of funding: Austrian Development Agency (ADA)

Technical assistance within the "Serbia - Flood Rehabilitation Programme" to tender works and construction supervision for 100 year return period flood protection schemes in the cities of Valjevo, Paracin and Svilajnac:

- Review of available tender documentation upon quality, comprehensiveness (incl. statutory and legislative requirements, technical standards, environmental compliance, technical specifications, Bill of Quantities)
- ▶ Development of tender documents for flood protection works (bank protection, ground sills, lateral embankments, mobile equipment) with a total length of ca. 23 km
- ▶ Development of tender documents for construction supervision
- ► Tendering support (clarifications; technical evaluation of bids)



## HAZARD RISK MAPS FOR THE PROVINCE OF BURGENLAND, AUSTRIA

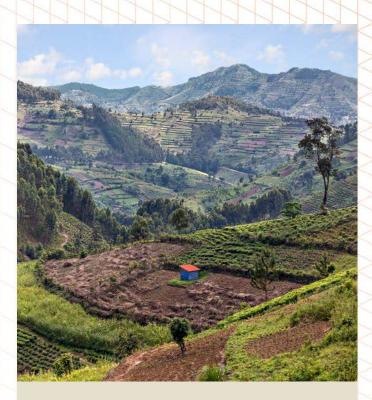
**Assignment location:** Austria **Client and origin of funding:** Government of Burgenland, Austria

Preparation of hazard risk maps for four rivers in line with RIWA-T (Technische Richtlinien für die Bundeswasserbauverwaltung) as well as relevant guidelines for hazard risk mapping:

- ► Measurement of the project area (airborne laser scan)
- ► Creation of a homogeneous digital terrain model
- ► Set-up of a 2D hydraulic model (SMS / Hydro\_AS-2D)
- ► Calculation of relevant outflows HQ30, HQ100 and HQ300
- Elaboration of water levels, water depths, flow velocities, sole shear stresses
- Designation of risk zones

Image: iStock.com/nemar74

# Water Resources Management



### OPERATIONALIZE CATCHMENT BASED WATER RESOURCES MANAGEMENT IN UGANDA

Assignment location: Uganda
Beneficiary: Ministry of Water and Environment
Client and origin of funding: Gesellschaft für Internationale
Zusammenarbeit (GIZ)

After intensive work on realising the Catchment Based Water Resources Management (CbWRM) implementation plan, the Ministry of Water and Environment decided to review the strategy by addressing various developments and achievements:

- Review of operational documents, strategies, guidelines, policies and acts
- Revision of the Strategy and Implementation Plan for Operationalization of CbWRM
- Develop a Resource Mobilization Strategy and Action Plan for CbWRM
- Review and update the Operations Manual for Water Management Zones



# WATER MANAGEMENT IMPROVEMENT PROJECT: DESIGN OF THE KYRGYZ HYDRO-METEOROLOGI-CAL NETWORK REHABILITATION

**Assignment location:** Kyrgyz Republic, national **Client and origin of funding:** Food and Agriculture Organisation (FAO)

Diagnostic review and planning the rehabilitation and modernisation of Kyrgyzstan's hydro-meteorological data collection system.

The World Bank-financed Water Management Improvement Project supported developing the institutional, technical, and regulatory conditions for sustainable and efficient water resources management in Kyrgyzstan. In this context, a reliable hydro- meteorological data collection system was an essential requirement. Water allocation decisions, including transboundary management, directly depend on a sound knowledge of resources available, including dependable forecasts.

# HYDROPHIL supports the planning, developing, and integrated management of water resources:

- ► (Integrated) Water Resources Management policies and strategies (IWRM, WRM)
- Water resources assessment
- Water resources development and planning
- ► (Transboundary) River Basin Management (TRBM, RBM) and water catchment planning
- Monitoring and evaluation in WRM and RBM
- Decision Support Systems, Information Systems for WRM



### IWRM PERFORMANCE-BASED MONITORING & EVALUATION SYSTEM FOR THE MEKONG RIVER

**Assignment location:** Cambodia, Lao, Thailand, Viet Nam **Client and origin of funding:** Mekong River Commission (MRC)

The overall objective of the Mekong River IWRM Programme (M-IWRMP) is to improve the enabling framework and capacity for IWRM in the Lower Mekong Basin Countries and strengthen the role of MRC as the facilitator of significant water resources development, guided by IWRM principles. To ensure the successful implementation of the project and the achievement of its objectives, a Performance Based Monitoring and Evaluation System (pb-M&E System) had to be developed. The consultancy consisted in developing a pb-M&E System providing indicators for each of the regional and transboundary activities as well as for the interlinkage with national components.



#### MULTIPURPOSE WATER RESOURCES DEVELOP-MENT PROJECT IN THE LAKE KYOGA BASIN (UGAN-DA), YALA RIVER (KENYA) AND GUCHA MIGORI RIVER BASIN (KENYA)

Assignment location: Uganda and Kenya Client: Nile Basin Initiative (NBI)

Identification of a Multipurpose Water Resources Management and Development Project to improve water security and supply, food and energy security, reduce flow variability and flood damage and contribute towards improved livelihoods:

- Situational analysis incl. inventory of irrigation projects, irrigation sector analysis
- ➤ Formulation of a Multipurpose Basin Water Resources Development Strategy. For irrigation, the strategy highlighted technical and institutional aspects with the aim of identifying critical considerations in sustainable irrigation development
- Formulation of a Multipurpose Basin Water Resources Investment Plan incl. definition, description and prioritisation of bankable irrigation sub-projects

Images: HYDROPHIL/R. Seidelmann

# Water and Agriculture



### RESOURCE EFFICIENCY INVESTMENT OPPORTUNITES AT JUHAYNA COMPANY IN EGYPT

**Assignment location:** Egypt **Beneficiary:** Juhayna Company

**Client and origin of funding:** European Bank for Reconstruction and Development (EBRD)

The Juhayna Company intended to extend the milk production capacity by increasing the livestock and the area for animal food production at Bahariyya Oasis:

- ► Verification of available groundwater resources
- Review of the current use of water and identification of cost-efficient investment options for the reduction of water
- Review of wastewater and organic waste management, as well as identification of investment options for wastewater recycling and reuse
- Assessment of financial feasibility of proposed water efficiency investments



### THE ESTABLISHMENT OF A LAND-BASED RECIRCULATING AQUACULTURE SYSTEM IN AUSTRIA

**Assignment Location:** Vienna and Gmünd, Austria **Client and origin of funding:** Burgenlachs GmbH

Burgenlachs GmbH establishes a land-based Recirculating Aquaculture System (RAS) for Atlantic Salmon in Gmünd (Austria). The facility will be the first salmon production farm in Austria and one of Europe's first land-based RAS-Salmon farms.

The project aims to establish a facility for growing and processing 3000 tons of Atlantic Salmon per year. The output should cover up to 30% of Austrian Salmon consumption.

#### **HYDROPHIL** has been supporting project implementation:

- Technical project management, including alignment and coordination of all main partners (e.g., technology providers, designers, external specialists);
- Provision of support to the client in all relevant technical matters (i.e., related to water supply, wastewater disposal, energy cycle, sludge treatment and disposal, solid waste management);
- Support to the investors in securing all permits required for the construction and operation of the fish farm and processing facility;
- Cooperation with all relevant authorities who have been involved in the permission process (i.e., local municipality, regional government, and Austrian national institutions).



### SERBIAN CLIMATE RESILIENCE & IRRIGATION PROJECT

Assignment location: Serbia
Beneficiary: JVP Srbijavode
Client and origin of funding: European Bank for Reconstruction and
Development (EBRD)

Technical, environmental and social due diligence of two investment projects near the towns of Svilajnac (1,042 ha irrigated area, total 1.916 M m³ water per year abstracted from groundwater/shallow wells and surface water) and Negotin (ca. 2,000 ha irrigated area, total 4.57 M m³ water per year abstracted from Danube River, balancing reservoir).

- ► Technical assessment; set-up of inclusion benchmarks; assessment of demand risks; preparation of a procurement/implementation strategy
- Economic analysis, including analysis of upgrade measures delivering water and energy efficiency savings/productivity gains and business model for recovering investment costs
- ► Environmental and Social Impact Assessment (ESIA), including water use efficiency
- Climate change resilience assessment, especially regarding water resources availability



### WATER EFFICIENCY AND SUSTAINABLE LAND MANAGEMENT TECHNOLOGIES AND SERVICES

**Assignment location:** EBRD countries of operation including Egypt, Turkey, Uzbekistan and Mongolia

Client: European Bank for Reconstruction and Development (EBRD)

Identification and definition of technologies that can be financed by dedicated climate resilience facilities (https://ebrdgeff.com) established by the EBRD:

- ► Market assessment
- Assessment of climate vulnerability and resource efficiency in selected countries
- ▶ Identification of water efficient technologies (e.g. trickle irrigation; high pressure cleaners) and technologies contributing to sustainable land management (e.g. "zero till" systems for less soil erosion)
- Support in setting up of a technology catalogue that lists best-inclass technologies from manufacturers worldwide (https://ts.ebrdgeff.com/gtc-en)

Image: iStock.com/Zmai88

Images: iStock.com/demachi

# Water and Energy



## REHABILITATION OF THE KAIRAKKUM HYDRO POWER PLANT (126 MW) IN TAJIKISTAN

Assignment location: Town of Kayrakkum in Sughd Province, Tajikistan Client: Open Stock Holding Power Company Barki Tojik, Tajikistan Origin of funding: European Bank for Reconstruction and Development (EBRD)

Feasibility Study, including Environmental and Social Impact Assessment (ESIA) for upgrading of Kairakkum dam. The multipurpose scheme for energy production and irrigation has a reservoir area of  $513~\text{km}^2$  with a gross storage capacity of ca.  $3,400~\text{m}^3$ . The dam consists of an earth and rockfill dam (length ca. 1,200~m) and a concrete dam (length ca. 130~m).

- Assessment of the overall plant, dam, and reservoir condition
- Assessment of current and future hydrology, climate change risks
- Workplan on required actions towards the investment project scoping
- Identification of suppliers, cost estimates, tender and implementation processes
- Complete ESIA
- Numerical model covering irrigation demand, energy generation, evaporation



# PROGRAMMING WITHIN THE NEXUS OF ENERGY, AGRICULTURE, AND POTABLE WATER SUPPLY IN THE UPPER AMU DARYA BASIN UNDER CLIMATE CHANGE IMPACTS

Assignment location: Tajikistan
Client/Origin of funding: Food and Agriculture Organisation (FAO)

The task was to review historical hydro-meteorological time series and to analyse the impact of climate change on the future flow of the Upper Amu Darya Basin (Panj sub-basin).

- Assessed hydro-meteorological data and reviewed predictions made by global circulation models (GCMs)
- ► Completed a hydro-meteorological analysis
- Comparison of irrigation water availability and crop water requirements in selected pilot watersheds
- ▶ Delivered recommendations for future planning of programs within the nexus of agriculture (irrigation), energy (hydropower), and potable water supply

This led to the conceptual design of appropriate development programs for selected pilot watersheds based on the required changes in water and land use due to climate impacts.



# SUSTAINABLE URBAN MANAGEMENT IN THE DEMOCRATIC REPUBLIC OF CONGO: MUNICIPAL SOLID WASTE MANAGEMENT AND WASTE-TO-ENERGY OPTIONS

**Assignment Location:** Democratic Republic of Congo **Client and origin of funding:** UNIDO - United Nations Industrial Development Organization

The United Nations Industrial Development Organization (UNIDO) is the Global Environment Facility (GEF) implementing agency. The GEF/ UNIDO project aimed at promoting waste-to-energy technologies in the Democratic Republic of Congo. This initiative should target a twin problem in the country:

- 1) Poor waste management
- 2) Lack of provision of sustainable energy

Specifically, the project's objective was to improve municipal solid waste management and initiate a pilot project on waste-to-energy in Kinshasa, through which this technology is also to be promoted nationwide.

#### HYDROPHIL's expert team finalised the following output:

- Baseline situation report with a detailed review of existent legal framework applying to urban, municipality, and industrial areas' intervention with low carbon solution;
- Stakeholder consultations, especially among other things regarding possible co-financing;
- Strategy and modalities for project execution, incl. roles of stakeholders;
- ► Feasibility and outline design of selected pilot/demonstration projects: (i) biogas, (ii) refuse-derived fuel and (iii) ecological briquette production;
- ► GEF CEO endorsement document.



### SCOPING FOR TECHNICAL CAPACITY BUILDING ON SMALL HYDROPOWER IN EAST AFRICA

**Assignment Location:** Burundi, Kenya; Rwanda, Tanzania, and Uganda **Client and origin of funding:** EU Energy Initiative Partnership Dialogue Facility (EUEI PDF)

The acute shortage of skilled personnel is a critical barrier to the growth of the East African small hydropower industry. The EUEI PDF has received a request from the East African Community for small hydropower capacity development assistance.

The project's objective was to support East Africa in conducting a detailed gap analysis and assessment of technical capacity development measures for small hydropower in the region. The research study formed the basis for the development of an action plan, including:

- ► Small hydropower capacity-building programmes;
- ► Hydropower development among East African member states;
- East African regional strategy on scaling up access to modern energy services:
- Support setting up the East African Centre for Renewable Energy and Energy Efficiency.

#### **HYDROPHIL** provided the following services:

- Scoping missions to five countries of the East African Community, incl. Burundi, Kenya, Rwanda, Tanzania and Uganda;
- ► Two-day workshop with key stakeholders of the hydropower and education sectors from all East African countries;
- Gap analysis and a comprehensive final assessment report.















### Our business principles and values

**We work as a team**, bringing forward a wide range of skill, knowledge, perspective, experience, and personality to each project we undertake. We have common fundamental business principles and values.

1

# Professional capability and technical excellence

We pride ourselves on our professional capability. We seek out challenging work and strive to do the best job possible.

2

#### Personal approach

We are proud of our personal service - who you see is who you get, which is coupled with our direct and transparent approach.

3

#### Respect

We respect those we work with, society and nature. We respect each other in decision making and implementation.

4

#### Independence

We attach great importance to our financial independence and the freedom it enables in our work. We provide independent and professional advice.

5

#### Freedom and dialogue

We believe in freedom of thinking and good dialogue. We cooperate, share our knowledge and communicate openly and honestly.

60

# Global networks – collaboration and learning

We work closely with our extensive network of experts and partner companies to generate and share knowledge. We strive to ensure a learning environment.

### Our services

We develop targeted policies and strategies, successfully design infrastructure, whether that be the introduction of new assets or extracting more value from existing ones, support our clients with the procurement of the best suppliers and construction companies, supervise construction works, and advise operators in reorganization and transformation processes.

Policy and Strategy Development Support



Studies - Masterplans, Due Diligences, Feasibility Studies



**Engineering Design and Procurement Support** 



**Construction Site Supervision** 



Technical Assistance and Capacity Building



Management and Information Systems



Dispute Resolution, Monitoring and Evaluation





# Policy and Strategy Development Support



### ELABORATION OF A NEW WATER SUPPLY AND SANITATION SECTOR STRATEGY FOR ARMENIA

Assignment location: Armenia
Client: State Committee of Water Economy (SCWE)
Origin of funding: Kreditanstalt für Wiederaufbau (KFW)

Support the Government of Armenia to develop a road map for the reform program and implement the most suitable organisation model for water service provision.

- Management contracts for Armenian Water and Sewerage Company and the three regional utilities Shirak, Lori, and Nor Akunq extended
- Assessment of the present state of the water sector, including legislative, institutional, and regulatory framework, and financial and economic analysis
- Options for organisation models for water service provision in urban and rural Armenia presented to the stakeholders
- ► Financial and human resources impact of the selected management option assessed
- Benchmarking, performance incentive schemes, capacity-building strategies developed
- Proposed water sector organisation model approved by the Government of Armenia
- Support in the implementation of institutional reform



### TAJIKISTAN RURAL WATER SUPPLY AND SANITATION NATIONAL STRATEGY

Assignment location: Tajikistan, national
Client: Municipal Infrastructure Development Project Management
Unit (MIDPMU) – Rural Water Supply and Sanitation Project (RWSSP),
Dushanbe City, Republic of Tajikistan
Origin of funding: The World Bank Group

Providing technical assistance to develop a "national vision" for the Water Supply and Sanitation sector of Tajikistan. In addition, the services encompass a trajectory of the sector's development in achieving targets focused on universal access to safely managed water supply and sanitation (WS&S) services.

- ▶ Pillar 1: Upgrading the institutional framework
- ▶ Pillar 2: Increasing coverage with safely managed WS&S services
- ▶ Pillar 3: Promoting and ensuring efficiency of WS&S services
- ► Pillar 4: Optimizing financing of the WS&S
- Pillar 5: Ensuring coordination and accountability in the sector by adopting a robust and straightforward M&E Framework



### WATER INFRASTRUCTURE REGULATION AND TARIFF POLICY DEVELOPMENT FOR KAZAKHSTAN

**Assignment location:** Kazakhstan, entire county **Client and origin of funding:** European Bank for Reconstruction and Development (EBRD)

Support to the Government of Kazakhstan in implementing a modernized legal, institutional and methodological framework for economic regulation of the country's water supply and wastewater infrastructure:

- Elaborated an incentive-based tariff and tariff-related procedures for the water sector
- Agreed on methods and processes with the stakeholders and applied the new approach to a pilot water company
- Assisted the water regulator in documenting the new tariff system
- ▶ Developing the implementation plan of the tariff reform for both the pilot company and water regulator
- Developed key performance indicators



### DEVELOPMENT OF A WATER SECURITY DIAGNOSTIC METHODOLOGY AND REPORTS FOR SOUTH-EASTERN EUROPE AND CENTRAL ASIA

**Assignment location:** Europe and Central Asia Region **Client and origin of funding:** The World Bank

Identify and benchmark key challenges around water security in the World Bank Europe and Central Asia region countries and propose short-term, medium-term and long-term actions at the country level to improve water security. The assignment aimed to orient policymakers on reform actions addressing emergent challenges and opportunities related to water security.

- Development of approach and methodological framework for the assessment, benchmarking, and action planning tool (One-Water Methodology (O-WM).
- ► Elaboration of regional (Danube and ECA region) as well as countrylevel Water Security Assessments and Diagnostic Reports for Serbia, Croatia, Bosnia and Herzegovina, Albania, Montenegro, Georgia, Armenia, Azerbaijan, Kazakhstan, Kyrgyzstan, Uzbekistan, Tajikistan, and Turkmenistan.

Regional and country water security reports provide a high-level assessment of the current water security status and drivers of future change, intending to highlight the critical water issues that must be tackled to enhance water security.

Those reports were designed to highlight the main areas where water security can be strengthened in future. The assignment was based on the World Bank's conceptual Water Security Diagnostic Framework (WSDF). A One-Water Methodology has been developed to operationalise the WSDF using an innovative approach which maximises the use of available information to catalyse the implementation of high-impact actions. Therefore, the framework includes four main dimensions:

- 1. water outcomes,
- 2. water sector performance,
- 3. water sector architecture, and
- 4. water endowment.

Images: iiStock.com/Dutko



# Studies - Masterplans, Due Diligences, Feasibility Studies



### ALBANIAN NATIONAL WATER SUPPLY AND SEWERAGE MASTER PLAN

**Assignment location**: Albania

Client: Albanian Ministry of Public Works and Transport Origin of funding: Kreditanstalt für Wiederaufbau (KfW)

The Water Supply and Sewage Master Plan's main goals were to ensure a sustainable provision of water and wastewater services for the Albanian population, the growing industry, and the approximation to the standards of the European Union. Projected changes in the water availability caused by climate change were taken into account.

- Baseline and Water Sector Strategy: Legal and institutional framework; national water policies; inventory of existing water sources and facilities (water supply, sewage collection, and wastewater treatment); consumption patterns and projection of future long-term water demand
- Development of a prioritization system for phased infrastructure investments based on negotiated service standards and assessed costs
- Master Plan: Development of short, medium, and long term investment plans for the time horizon until 2040

#### The master plan was developed in close cooperation with all Albanian stakeholders:

- Ministry of Environment, Forestry and Water Administration;
   Ministry of Agriculture, Food and Consumer Protection; Ministry of Finance; Ministry of Local Government
- ► Water Regulatory Authority (ERRU)
- Albanian Association of Water Supply and Sewerage Enterprises
- ▶ 58 public water and sewerage utilities throughout Albania
- ▶ 135 water departments within municipalities without utilities



#### WASTEWATER MANAGEMENT FOR THE MUNICI-PALITIES OF BAQA AL-SHARQIA AND NAZLAT IN PALESTINE

#### **Assignment location: Palestine**

**Beneficiaries:** Municipality of Baka Al Sharqiya and Nazlat, Palestinian Water Authority, Ministry of Local Government, Ministry of Environmental Protection, Ministry of Agriculture

**Client and origin of funding:** United Nations Development Programme (UNDP)

The feasibility study compared different options on technical, operation, financial, socio-economic, and environmental levels. The best option resulted in 25 km of primary and secondary network, four pumping stations, and a treatment plant of wetland type (1,500 m³/d; 15,000 PE). In order to minimise environmental threats, the connection to the existing Israeli WWTP in Baqa Al Gharbiya was suggested. Wastewater re-use was achieved by storage and irrigation of trees along the wadi, until the farmers will connect their fields to the irrigation system. For the primary and secondary network, as well as the smallest pumping station, a detailed design was elaborated.



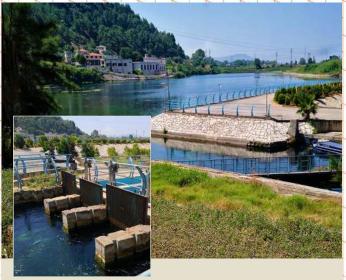
### MODERNISATION OF ASTANA WATER SUPPLY SYSTEM AND WASTEWATER TREATMENT PLANT

Assignment location: Capital City of Nur-Sultan, Kazakhstan Beneficiary: Astana Su Arnasy

**Client and origin of funding:** European Bank for Reconstruction and Development (EBRD)

### Preparation of a feasibility study for the water company Astana Su Arnasy:

- Baseline study (socio-economic data, organisational/institutional review, key performance indicators)
- ▶ Development of the financial model, affordability, and tariff setting
- ► Technical assessment water supply, treatment and distribution, wastewater collection, and treatment
- ▶ Long term investment plan and institutional development options for water supply (total volume ca. 139 M EUR) and wastewater (total volume ca. 126 M EUR) with particular focus on the modernisation and expansion of the wastewater and sludge treatment
- ▶ Priority investment programme (4.6 M EUR) including rehabilitation and upgrade of the WWTP screening plant, aerated sand and grease trap, encasement of primary sedimentation tanks, improvements on the secondary sedimentation and the rehabilitation of sewage system (total length 5.5 km), procurement and implementation strategy
- ► Environmental and social assessment



# FEASIBILITY STUDY FOR THE DIAGNOSIS AND REHABILITATION OF THE AL-SEN WATER SUPPLY SYSTEM

**Assignment Location:** Syria, Latakia and Tartous Governorates **Client and origin of funding:** International Committee of the Red Cross (ICRC)

The Al-Sen water supply system was one of Syria's most extensive, commissioned in 1978 and supplying drinking water to approximately 1.9 million people in the Latakia and Tartous Governorates. After the refurbishment and upgrading, the Al-Sen water supply system will have adequate capacity to provide about 3.6 million people with drinking water.

The Al-Sen water supply system is managed, operated, and maintained by the Water Resources Directorate (WRD) in Latakia under the authority of the Ministry of Water Resources (MoWR). Until 2009, the WRD could perform limited repair and rehabilitation work to keep the system operational. Later, during the Syrian crisis, the system naturally deteriorated further.

HYDROPHIL diagnosed the water supply system, hardware components, operations, and maintenance processes. As part of this diagnosis, we identified the required rehabilitation and upgrading works. Therefore, a phased risk-based implementation approach was chosen. Furthermore, designs for rehabilitation and upgrading works were prepared, catering for the coming 25 years.

### The essential rehabilitation and upgrading measures comprise the following:

- Measures to monitor and improve the water quality in Al-Sen Lake: environmental monitoring, improving the function of the on-site laboratory and sand filtration process.
- ► Upgrading of the Tartous and Latakia pump stations: structural improvements, upgrading of electrical supply, pumps and motors.
- Installation of new pipelines from Al-Sen Lake feeding a higher quality and capacity of water from the source directly into the Latakia Water Supply Sub-system.
- Modifications to the Latakia water supply sub-system pipework, providing flexibility in operations.
- A range of capacity-building measures aiming to improve the performance of the management and the operations and maintenance staff.



# Engineering Design and Procurement Support



#### DESIGN, TENDER PREPARATION, AND PROCURE-MENT SUPPORT FOR THE WATER DEVELOPMENT PROGRAMME OF CHISINAU CITY

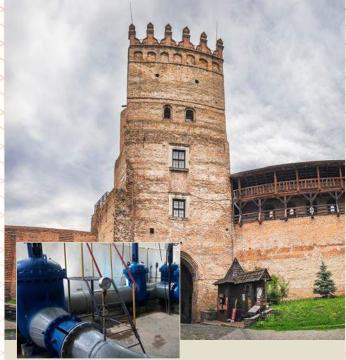
Assignment location: Chisinau in Moldova

Client: S.A. Apa Canal Chisinau

**Origin of funding:** European Bank for Reconstruction and Development (EBRD) and European Investment Bank (EIB)

Programme implementation, including the preparation of the design and tender documents and the procurement of investment measures for EUR 59 million:

- ▶ Water (total 190 km) and sewer (total 15 km) networks rehabilitation
- Water and wastewater pumping stations including the replacement of 26 pumps
- Supply of maintenance tools, leak detection equipment, specialised vehicles
- Implementation of a full Enterprise Resource Planning (ERP) system
- ► Enhancement of the existing SCADA system
- ▶ Implementation of existing WWTP extension to 169,000 m³/d
- Rehabilitation of reservoirs (total capacity ca. 150,000 m³) and 56 wells



# TECHNICAL ASSISTANCE TO SUPPORT THE PREPARATION OF WATER PROJECTS IN THE UKRAINIAN CITIES OF LUTSK AND RIVNE

**Assignment location:** Ukraine

Client/Origin of funding: SAFEGE/European Investment Bank Beneficiaries: Public Utility Companies Lutskvodokanal and Rivneoblyodokanal

Water and wastewater projects in Lutsk and Rivne to achieve quality services with drinking water provision to the consumers, environmentally sustainable wastewater management, and gain energy efficiency impact. Assist the PUC Lutskvodokanal and Rivneoblyodokanal with:

- ► Completion of the Feasibility Studies
- Elaboration of the Environmental & Social Impact Assessments and the Climate Risk Reports
- ► Drafting of the Procurement Plans
- Preparation of the Tender Documents for the Priority Investment Programme

#### **Lutsk specifics:**

» Rehabilitation of water supply pipelines (DN400 - DN630; 6,800 m) and wastewater treatment plant (160,000 P.E.)

#### **Rivne specifics:**

- » Reconstruction of the water transmission main (DN 225 DN 355; 10.700 m)
- » Rehabilitation and extension of wastewater treatment plants in Rivne (150,000 P.E.), in Kvasyliv (8,000 P.E.), and in Goscha (1,000 P.E.)



# ENGINEERING DESIGN AND CONSTRUCTION SUPERVISION IN THE CITY OF KYZYL-KIYA IN KYRGYZSTAN

**Assignment location:** Kyzyl-Kiya City in the Kyrgyz Republic **Client:** ME Kyzyl-Kiya Suukanal

**Origin of funding:** European Bank for Reconstruction and Development (EBRD)

Facilitation of priority investment implementation including preparation of designs and tender documents, procurement, construction supervision and contract administration. The investments included:

- ► Rehabilitation of two ground water wells (70 m³/h)
- ► Replacement of four pumps on river intake (450 m³/h)
- Upgrade of water treatment plant, replacement of filter sand and backwash pumps (200 m³/h)
- ► Construction of clean water reservoirs (2 x 500 m³)
- Replacement of 32.5 km existing urban water network mains (DN110 - DN350)
- ▶ Tendering and procurement of maintenance machinery and vehicless



# DESIGN REVIEW AND PROCUREMENT OF WORKS IN GEVGELIJA AND KAVADARCI IN NORTH MACEDONIA

Assignment location: North Macedonia

Client: Ministry of Transport and Communication, North Macedonia Origin of Funding: Kreditanstalt für Wiederaufbau (KfW), Swiss State Secretariat for Economic Affairs (SECO), and the Republic of North Macedonia

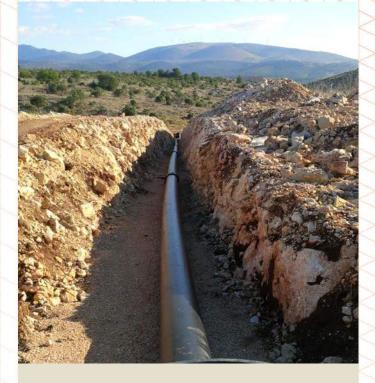
The project included the construction and rehabilitation of urban water supply and sewerage systems at socially acceptable costs in the municipalities of Kavadarci and Gevgelija.

The Feasibility Studies included six measures for Kavadarci (sewage system DN200 – DN500, total ca. 3.3 km; stormwater system DN400 – DN1200, total ca. 2.8 km; water supply, DN25 – DN150, total ca. 1.8 km), and five measures for Gevgelija (stormwater system DN300 – DN1000, total ca. 7.4 km; water supply DN100 – DN250, total ca. 9,1 km; procurement of 14 bulk flow meters, 2,250 customer water meters, and 100 valves). HYDROPHIL provided the following services:

- ► Review of feasibility studies, baseline reports, engineering designs, design reports, bill of quantities, final designs
- Preparation of tender documents
- Assistance to the Project Executing Agencies (PEAs) in tendering and contracting



# **Construction Site Supervision**



### WASTEWATER INVESTMENT PROGRAMME FOR SIBENIK IN CROATIA

**Assignment location:** Croatia

Client: Sibenik Vodovod i Odvodnja d.o.o.

Origin of funding: European Bank for Reconstruction and

Development (EBRD)

The objective of the project was to extend the sewage network to residential and tourist areas, connected to the main collector for treatment in the WWTP.

#### Services comprised:

- Support in establishing a PIU
- ► Monitoring of the Project Implementation Plan
- ➤ Support in preparation of technical requirements for gravitation sewage collector (ca. 30 km, DN250 DN1200), 11 pumping stations, and ca. 6.8 km sewage pressure pipeline (DN400 DN450)
- ► Procurement support
- Support in ensuring compliance with finance documents and other agreements
- Supervision of works contracts and administration of supply and install contracts



### HYDRAULIC MODEL AND SUPERVISION WORKS IN THE KYRGYZ CITY OF KARA-SUU

**Assignment location:** Kara-Suu City in the Kyrgyz Republic **Client:** Kara-Suu City

**Origin of funding:** European Bank for Reconstruction and Development (EBRD) and Union's Investment Facility for Central Asia (EU IFCA)

Providing support to the Kara-Suu Water Company in rehabilitating the Water Supply and improving the Wastewater System:

- Elaboration of the Conceptional Design of Water Supply and Sewerage Networks
- Establishment of the Hydraulic Model and dimensioning of the Water Supply and Sewerage Networks
- ▶ Input to the development of the Detail Designs
- Support in the supervision of the construction contract



### NIGERIA'S WATER SUPPLY AND SANITATION SECTOR REFORM PROGRAMME (WSSSSRP III)

Assignment Location: Adamawa, Ekiti, Plateau States in Nigeria Client: Ministry for Budget and National Planning (MBNP)
Origin of funding: European Commission

The project aimed at improving access to safe water and sanitation in urban areas and small towns in Adamawa, Ekiti and Plateau states.

#### **HYDROPHIL** supported the project in Adamawa and Ekiti states:

- Assessment of the existing situation of water supply in the towns of Mubi, Gella, Fufore, Dasin Hausa, Malabu, Wurro Boki and Gurin;
- ▶ Definition of priorities and ranking of investment measures;
- Preparation of designs, development of technical specifications, bills of quantities, confidential cost estimates and tender documents for works contracts;
- Assistance to the Supervisor's Representative in project administration;
- Support in the supervision of works contracts;
- Providing detailed technical reviews of monthly progress reports and recommendations on technical and managerial matters related to these project activities;
- ▶ Supervision of the implementation of health and safety procedures.

Six works contracts, totalling  $\in$  9.4 million, in various states throughout Nigeria, covered the rehabilitation and new construction of conventional surface water treatment plants, boreholes, storage facilities, and distribution networks of 145 km in total.



# SUBOTICA WATER UPGRADE PROJECT -SUPPORTING DESIGN, TENDERING AND CONSTRUCTION SUPERVISION

Assignment Location: Subotica, Serbia
Client: Vodovod i Kanalisazija Subotica
Origin of funding: European Bank for Reconstruction and Development
(EBRD)

The project addressed critical investment needs for Subotica's water supply and wastewater infrastructure with a total investment of EUR 28.5 million. The overall task of HYDROPHIL was to facilitate the timely and effective implementation of the project by assisting water company Vodovod i Kanalisazija Subotica, including

- all aspects of contract administration (i.e., day-to-day project management, development of the capacity of water company staff, monitoring the project implementation plan and regular progress reporting to the client and EBRD);
- the preparation of detailed design and tender documents, tendering four works and one supply and installation tender, and supporting in the evaluation of bids and contract negotiations;
- ▶ the management of construction site supervision until the defect notification period is completed, performing the FIDIC Engineer and the Technical Supervisor ("stručni nadzor").

#### **Technical project features:**

- ▶ 10 km of sewer pipes (up to DN 1,600)
- ▶ 9.5 km of water supply pipes (DN 80-300)
- ► 6 km raw water collectors (DN 180 500)
- ▶ 66 m water main (DN 450-600)
- ▶ 8.4 km optical cables
- drilled wells
- New treatment plant and related infrastructure



# Technical Assistance and Capacity Building



# TECHNICAL ASSISTANCE AND SUPPORT TO THE REFORM OF THE WATER AND SANITATION SECTOR IN LEBANON

Assignment location: Lebanon Clients and origin of Funding: French Development Agency (AFD)

### In this complicated and chaotic context, AFD proposed a support project that is dedicated to:

- Support to Lebanese sectoral actors in the effective implementation of the reform by focusing on strengthening their operational capacities and developing or strengthening sector and service management tools;
- ► Implement and develop the tools for understanding the CIP projects and to ensure that the proposed projects are anchored in an approach focused on sustainable access to services;

Support the strengthening of coordination and institutional dialogue to improve the coordination and visibility of the actions of the sectoral stakeholders and thus restore the confidence of the users, in particular by setting up autonomous and transparent bodies such as the Water and Sanitation Sector



### WATER SECTOR REFORMS COMMUNICATION AND STAFF INDUCTIONS IN KENYA

Assignment location: Kenya Client: Ministry of Water and Irrigation Origin of funding: The World Bank

The Ministry of Water and Irrigation (MWI) is responsible for national policy and strategy formulation, legislation and coordination of the water sector. HYDROPHIL supported the MWI to enhance water sector reforms communciations and build capacities of water sector staff through:

- Development and operationalization of a comprehensive water sector communication strategy, interactive web-based portal and information management system for water sector reforms
- Performance enhancing induction on the Water Act 2016, policies and strategies under the Ministry

Image: iStock/Arpad Benedek



### CAPACITY DEVELOPMENT AT HARGEISA WATER AGENCY IN SOMALILAND

**Assignment location:** Somalia **Client and origin of funding:** Gesellschaft für Internationale Zusammenarbeit (GIZ)

### Support of Hargeisa Water Agency in improving its technical and managerial capacities in the fields of:

- Aspects of water quality assurance / water safety plan
- ► Operation and maintenance of new pumping station
- ► Management of water kiosks and water meters
- Measurement and monitoring of performance indicators at production level
- Support on Quality Assurance for the rehabilitation of the water quality laboratory
- Strategy development for sustainable monitoring of performance indicators
- Procurement support



### IMPROVING THE PERFORMANCE LEVELS OF NORTH MACEDONIA'S UTILITIES

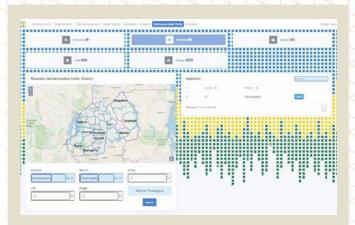
Assignment location: Gevgelija, Kavardaci, Gostivar, North Macedonia Client: Ministry of Transport and Communication of North Macedonia Origin of funding: German Development Bank (KfW)

In the framework of the German Financial Cooperation with the Republic of North Macedonia, funds were provided for the rehabilitation of water supply and sewerage systems in Gostivar, Kavadarci, and Gevgelija municipalities. In parallel with design and construction supervision, the provision of consultancy services targeted at improving the capacities of the water and sanitation utilities' performance levels. It included (among others):

- Assessment of current policies, procedures and systems in place and the performance level of the utilities, for example, concerning 0&M of water supply;
- ► Strengthening the institutional setup, e.g., organisation of the service provision of the utilities;
- Implementation of optimised standard operating procedures (SOPs) concerning technical, financial and commercial management, for example, SOPs for O&M procedures for water supply and wastewater networks, reservoirs, and pumping stations;
- Preparation of an Action Plan for Asset Management, including the monitoring and supporting of its implementation;
- Provision of training workshops to improve the capacity of the utilities' staff.



# Management and Information Systems



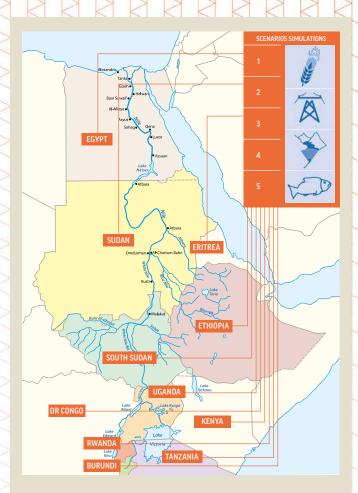
### MANAGEMENT INFORMATION SYSTEM FOR THE WASH SECTOR IN RWANDA

Assignment location: Rwanda
Client: Ministry of Infrastructure (MININFRA)
Origin of funding: Government of Rwanda and UNICEF

The new Management Information System (MIS) is hosted at the MININFRA and serves the information needs of various stakeholders, including local governments and development partners in the WASH sector.

#### Services comprised:

- Preparatory consultations and assessments
- Design of indicator framework and MIS
- MIS software development and data collection
- System testing, training and start of operational use



#### THE NILE BASIN DECISION SUPPORT SYSTEM

Assignment location: all Nile basin countries
Client: Nile Basin Initiative, Shared Vision Program, Water Resources
Planning and Management Project, administered by UNOPS
Origin of funding: The World Bank

The Nile Basin Decision Support System (DSS) is a shared knowledge base supporting analytical capacity and stakeholder interaction for cooperative decision making in the Nile River Basin. The consultancy enhanced the usefulness of the DSS through identification of user needs and development of the DSS design to meet those needs:

- Assessment of the situation in the basin following stakeholder consultations
- ► Training/awareness building workshops on IWRM & DSS application
- ► Development of the web-based Nile Information System
- Comprehensive assessment of specific needs and DSS requirements
- Preparation of design specifications
- Development of a detailed DSS development plan



# GIS - BASED WATER SUPPLY & WASTEWATER ASSET MANAGEMENT SYSTEM IN THE KYRGYZ CITY OF MAILUU-SUU

Assignment location: Mailuu-Suu City in the Kyrgyz Republic Client: Mailuu-Suu Municipal Enterprise Gorvodokanal, Mailuu-Suu City Origin of funding: European Bank for Reconstruction and Development (EBRD) and Union's Investment Facility for Central Asia (EU IFCA)

Established a complete and up-to-date record of relevant data on Vodokanal properties, plant and equipment and then developed an Electronic Assets Management System integrated with a GIS platform capturing key Vodokanal water assets, including plants and networks.

#### **Objectives:**

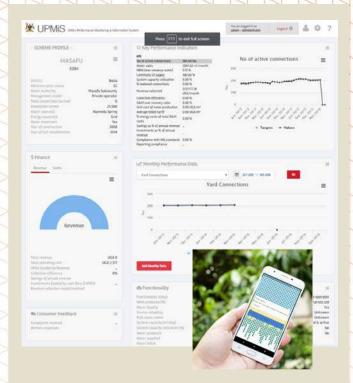
- Develop, supply and create the Mailuu Suu Water & Wastewater GIS at the Vodokanal.
- Build in-house capacity by providing detailed hands-on and classroom training to Vodokanal staff.

#### Project specifics and tasks:

- Primary and Secondary Data Collection, Asset Inventory and System Survey for the water supply and wastewater system of Mailuu-Suu
- Development of strategic asset management system and GIS integration
- Installation of hard- and software at Vodokanal
- ► Capacity building and knowledge transfer

#### **Achievement and Purpose:**

With a proper GIS and asset management system in place, Vodokanal's water and wastewater services infrastructure can be better managed and maintained.



# IMPLEMENTATION OF A WEB-BASED UTILITY PERFORMANCE MONITORING AND INFORMATION SYSTEM (UPMIS) FOR UGANDA

**Assignment location: Uganda** 

Clients and origin of Funding: Ministry of Water and Environment, Uganda

The overall objective was the development of an effective 0&M framework to improve the quality and sustainability of piped water service delivery for small towns and rural areas.

In the frame of the 0&M Technical Assistance, a new, web-based information system for monitoring piped water supply in Uganda Utility Performance Monitoring and Information System (UPMIS) was developed. HYDROPHIL's 0&M Technical Advisor was responsible for conceptual design, detailed specification, and monitoring of the software development/implementation of the system. The TA support included the preparation and support of baseline data collection, conceptual design and detailed specification of the system, user training at all levels (from scheme operator to Ministry) and hands-on support during the start-up and integration phase.

Image: iStock.com/wei Image: GeoCodis/Matjaž Ivačič



# Dispute Resolution, Monitoring and Evaluation



# RESULT-BASED MONITORING OF PUNGWE BASIN TRANSBOUNDARY INTEGRATED WATER RESOURCES MANAGEMENT

Assignment location: Mozambique, Zimbabwe
Beneficiary: Governments of Mozambique and Zimbabwe
Client and origin of funding: Swedish International Development
Cooperation Agency (Sida)

### Monitoring and quality control of the Sida finaced programme and its management:

- ► Follow-up of the program implementation and performance assessment
- Monitoring of sub-projects and the programme focusing on achievement of results, efficiency and relevance of activities carried out and programme progress
- Assessment of quality/implications of programme planning documents & reports
- ► Analysis of the institutional and governance set-up of the programme and of the appropriateness of stakeholder participation strategies
- Identification of weaknesses of the reporting and monitoring system



### EVALUATION OF THE FINNISH DEVELOPMENT COOPERATION IN THE WATER SECTOR

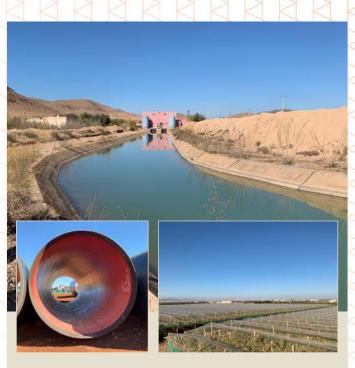
**Assignment location:** Ethiopia; Thailand; Vietnam; Nepal; Finland **Client and origin of funding:** Finnish Foreign Ministry (FORMIN)

The main objective of the evaluation was to provide analysis on lessons learned on sustainable use of water resources through the Finnish Development Cooperation over two decades, with the emphasis, e.g., on recommendations on targeting and modalities of the possible future support to the sector.

- Analysis of the main features of lessons learned of the Finnish aid to the sector
- Analysis on how past experiences in the sector had affected the share and nature of the assistance to the water sector
- ▶ Professional view of the future projections of aid in the light of lessons learned and the new policy that requires actions on the sustainable use of natural resources and adaptation to climate change.

The evaluation was based on OECD/DAC and EU evaluation criteria. During the evaluation, projects were visited in Nepal, Vietnam, Thailand and Ethiopia.

Image: iStock/guenterguni



# LENDER'S INDEPENDENT MONITORING - SAISS & GARET AGRICULTURAL WATER CONSERVATION PROJECT IN MOROCCO

**Assignment location:** Morocco, Saïss, and Garet plains **Client and origin of funding:** European Bank for Reconstruction and Development (EBRD)

The Saïss and Garet Water Conservation Project contains two subprojects: (1) the construction of a water transfer network in Saïss and (2) the rehabilitation and modernization of the water distribution network in the Garet perimeter.

### The main objective of the project is to monitor the implementation of the contracts, including the following tasks:

- Monitoring the procurement process and implementation of the contracts
- Monitoring the implementation of mitigation measures included in the Environmental & Social Action Plan
- Monitoring compliance with EBRD's Performance Requirements and the EU Environmental, Health and Safety requirements
- Identifying key problems that may threaten the successful implementation of the project



### DISPUTE RESOLUTION AND ARBITRATION CONSULTING

We provide expert services for arbitration proceedings. Water is essential in all arbitration proceedings relevant to the environment and most infrastructure projects. Disputes concerning the various aspects of water are on the rise, especially against climate change and changing climatic conditions. Our expertise covers all critical areas of the water sector.

Furthermore, when niche expertise should be involved, HYDROPHIL can access high-calibre experts who cover related fields such as geosciences, climate research and civil engineering through our long-lasting, strong cooperation with top Austrian and international universities.

We know what matters: top expertise combined with detailed arbitration know-how.

#### Our services comprise of:

- Providing appropriate independent expert witnesses in the water sector and related disciplines
- Reviewing relevant documents and giving expert opinions to law firms
- Assessing statements of factual and expert witnesses
- Providing expert reports in the required formats and standards for arbitration proceedings
- Providing expert witness testimonies





**CONTACT:** Kürschnergasse 2 / Top 2a, 1210 Vienna, Austria, T: +43 1 996 98 00, www.hydrophil.at, info@hydrophil.at **DESIGN:** holzer.work **ALL CONTENTS** of this brochure were created with the highest possible care, to the best of our knowledge and belief. If the reader discovers incorrect information, we are very interested in his feedback to be able to make necessary corrections immediately. However, we cannot accept any liability for the information presented in

STATUS: OCTOBER 2023

EDITOR: HYDROPHIL GmbH, Dr. Gerald Eder

this brochure.

